

# Firmware Updates

## General Information about the Firmware Update

Since Firmware Version 1.4\* each Pad has an Bootloader which allows us to update a Pad without open it. The SignaturePad is protected with special passwords which can block a firmware update. Big customer usually have unique passwords on the device to prevent an unwanted Firmware Update, such Signature Pads require a customer specific Updater. If you unsure about your device contact StepOver.

You can find the current Updater for all Signature Pad Models in the following list:

- [ColourPad](#)
- [Mobile](#)
- [Comfort / Flawless](#)
- [Classic](#)
- [Brilliance](#)
- [10.0](#)

US Devices:

- [Vivid](#)
- [10.0 \(US Version\)](#)

\*Because of Hardware changes, Pads with Firmware 1.4 and 1.5 will **not** be supported for future Firmware Updates